



MANUFACTURER WARRANTY - UP TO 5 YEARS

WARRANTY CONDITIONS

All REHM welding and cutting systems are for professional and industrial applications designed and manufactured to the maximum reliability and quality, of those provided for in the operating instructions to guarantee described operating conditions.

REHM (hereinafter "manufacturer") grants the end user (hereinafter „user“) a manufacturer warranty in accordance with the following provisions.

WARRANTY PERIOD

The warranty period of the products from the date of purchase calculated and delivered, is structured as follows:

5 (five) YEAR WARRANTY for

- power transformers
- output chokes

3 (three) YEAR WARRANTY for

- welding machines, cooling unit and trolley

6 (six) MONTH WARRANTY for

- purchased spare parts
- repairs outside the warranty period of the product

WARRANTY RESTRICTIONS

This warranty does not apply to parts and components of the product, which are subject of aging and normal wear:

- Metal parts and plastic parts, adhesives, paints and surface treatments
- Wheels
- Sockets, plugs and connection cables
- Connection cables for the interfaces and remote controls, the damage such as abrasion, superficial cuts, bruises, burns and tampering
- Hose packages and torch wear parts.

Components of the torch such as protective sheathing, torch body, cables and wires that like damage abrasion, superficial cuts, bruises, burns

and tampering

- individual components of the wire feed system, such as rollers, gears, bearings, shafts, bushings, wire guide systems
- Accessories such as pressure reducers and flow meters
- Switches, changeover switches and remote switches
- Wire feed motors
- Coolant pumps of the cooling units
- Fan
- Solenoid valves
- Quick couplings

WARRANTY CLAIM

The warranty can be claimed through the manufacturer or the authorized dealer from whom the product was purchased.

To submit a warranty claim, it is necessary to present this certificate along with the original invoice, which must show the serial number of the equipment.

The guarantee does not cover the cost of claiming the defect, no direct and indirect travel expenses, no daily compensation or costs for meals and accommodation. By the manufacturer accepted errors or deviations in the products, under the condition, that the errors or deviations, as described in the previous paragraph, are reported, the manufacturer determines and organizes, in agreement with the authorized dealer, the measures to quickly restore functionality of the product covered by the terms of validity this warranty.

The defective product must go to the manufacturer's headquarters or of the authorized dealer, where the product was purchased. The cost of packaging and transport is not covered by the guarantee.

The restoration of the functionality of the product is carried out by the manufacturer or the authorized

dealer from whom it was purchased, by exchanging and / or repairing the defective components free of charge, which fall under the conditions of validity of this guarantee and without any further measures.

The third and fifth year of the warranty period only covers parts and no labor costs which must be carried by the user.

The claim of the present guarantee is satisfied by restoring the functionality of the product. Installation of spare parts for the restoration of functionality will under no circumstances extend the guarantee period of the product. Removed spare parts are owned by the manufacturer about.

REIMBURSEMENT OF COSTS WARRANTY CLAIM

If the warranty is claimed by the user and no defects can be found or the prerequisites for the guarantee claim are not given, the manufacturer or the authorized dealer, who performed the intervention on the manufacturer's account, will be eligible for a refund of the incurred costs by the work performed.

WARRANTY DISCLAIMER

This warranty does not cover defects that due to the wear of the product, the improper use and by disregarding the, in the operating instructions of the product listed installation instructions and required maintenance incurred like:

- Ignoring the installation instructions and use of the product
- products its type plates with removed or illegible indication of the model and the serial number
- lack of periodic maintenance, through by the manufacturer authorized personnel, as stated in the operating instructions
- incorrect connection to the supply sources of the product, voltage peaks outside the specifications (as an example: damage of the protective varistor)
- wrong grid voltage or wrong current type
- incorrect commissioning of the product, insufficient ventilation or obstruction of airflow
- damage during transportation of the product
- improper or incorrect use of the product

- interventions or repairs to the product by the manufacturer unauthorized personnel
- manipulations or changes to the product
- failure to comply with safety standards
- damage caused by other components in the work environment of the product
- damage caused by third parties
- coincidence or force majeure (for example: lightning, surges, fire, hail, flood, etc.)

MANUFACTURER'S LIABILITY

This guarantee does not affect the legal warranty rights of the user the dealer from whom the product was purchased.

Outside of Germany, there may be deviations from these warranty conditions.

